



# NEWSLETTER

UA

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## Utility Help Starts October 1



With record high temperatures these days, it's hard to recall what "cold" feels like, but NJ 2-1-1 is NJ's Utility Assistance Hotline, and right now we are focused on the fact that "cold" is just around the corner. NJ 2-1-1 receives thousands of calls each year from residents who are struggling to pay utility bills so that they can stay warm.

There are many programs designed to assist people. Some of them are federally funded, while others are supported through state and local sources. "When you put it all together," says Board President, Gina Plotino, "it's a lot to digest." ... [Continue reading](#)

## Preparedness Never Ends

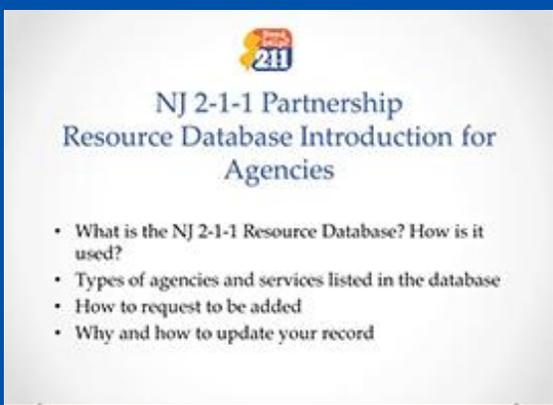


To this day, NJ 2-1-1 is receiving calls from residents who are recovering from the effects of Superstorm Sandy. The importance of being prepared for an emergency really hit home that day...with thunderous winds and raging seas. September is Emergency Preparedness Month. No one should take that lightly.

NJ 2-1-1 has been asked to participate in a Disaster Case Management Working Group with others in the VOAD (Volunteer Organizations Assisting in Disaster) community. We'll be working together to build a library of disaster-related materials that break disaster response... [Continue reading](#)

**SUPPORT OUR WORK**

**NEW Videos for Service Providers**  
See how easy it is to be listed in our database



**NJ 2-1-1 Partnership  
Resource Database Introduction for  
Agencies**

- What is the NJ 2-1-1 Resource Database? How is it used?
- Types of agencies and services listed in the database
- How to request to be added
- Why and how to update your record

Learn why some resources are listed and others are not.



The screenshot shows the NJ 2-1-1 website with a navigation menu at the top (Home, Call 2-1-1, Agency Professionals, About 2-1-1, Media Center, Contact Us, Translate, Chat Now). The main content area features a 'Need Help? Start Here' section with search and login options. Below this are 'Suggested Searches For You' and a 'MAKE A DONATION' button. A newsletter subscription form and 'Latest News for You' section are also visible.

See how easy it is to update your record online.

### Feedback from a caller sings high praise:

*"Anjali deserves a high-five for customer service...she helped me out with finding food and security...she did an excellent, a wonderful job. She was a blessing from God to help me out."*

[Read the full story\\*](#)

## On the Lookout for Holiday Cheer

Every year NJ 2-1-1 looks for holiday resources that will help families who are struggling to make ends meet. Thanks to Ana Salazar, our student intern from County College of Morris, that search is already underway. [Learn more](#)

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