



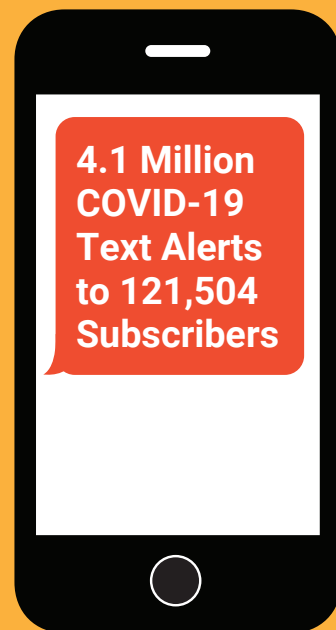
ALWAYS OPEN

When the pandemic hit, most workplaces closed. NJ 211 stayed open, expanded and handled more than twice the normal volume of calls for assistance.



199,977

Connected to Help



Expanding Our Reach to 298,987

Top Needs

- 1 Public Health
- 2 Temporary Financial Assistance
- 3 Food
- 4 Housing
- 5 Unemployment Benefits

How?

36%

 Increase in Staff 

80%

 Equipped to Work Remotely 

17

 Newly Trained Volunteers 

Our response to this pandemic is made possible through the ongoing support of the United Ways of New Jersey and our state and county partners. Thank you for helping us to help so many.