



NJ 211 Board Trustee Description

NJ 211 is a mission-driven organization dedicated to helping individuals and families in New Jersey connect to critical human services programs through a 24/7 helpline and an online resource directory. We seek passionate, committed individuals to serve on our Board of Trustees to provide strategic leadership, governance, and oversight to advance our mission.

Key Responsibilities

- Attend and actively participate in board meetings once every other month.
- Provide strategic guidance and oversight to ensure the organization fulfills its mission.
- Support the Chief Executive Officer and staff in implementing initiatives.
- Ensure financial health through budget oversight and fundraising efforts.
- Serve on at least one committee (e.g., finance, governance, development).
- Act as an ambassador, advocating for the organization within the community.
- Assist with donor cultivation, fundraising, and resource development.
- Ensure legal and ethical integrity, upholding accountability standards.
- Contribute personal expertise and experience to help achieve organizational goals.

Qualifications

- A commitment to NJ 211's mission and values.
- Leadership experience in business, government, philanthropy, technology or the nonprofit sector.
- Ability to think strategically and work collaboratively.
- Willingness to leverage personal and professional networks to support the organization.
- Prior nonprofit or board experience is a plus but not required.

Term and Commitment

- Board members serve a three-year term, with optional re-elected terms.
- Expected time commitment: 2 hours per month, including meetings and committee work.
- Participation in fundraising efforts and special events.

About NJ 211

NJ 211 is a nationally accredited, nonprofit organization that has been providing the 211 Service statewide since 2005. This is an information and referrals service which connects people in need of health and human services with community resources that can help. Individuals can connect to live assistance with professionally trained specialists via phone, text, chat, or email. In addition, online assistance is available by accessing our public-facing human services resource directory found on our website. It contains over 6,300 government and community-based programs. These services are free, confidential, multilingual, accessible to people of all abilities and available 24/7. NJ 211 provides a variety of other services including the state's utility assistance hotline and homeless hotline. For more information, visit www.nj211.org.

NJ 211 values diversity and actively seeks Board Trustees whose backgrounds reflect the rich diversity of our staff and the communities we serve. By incorporating a wide range of voices and perspectives, we strengthen our mission and ensure inclusive representation in advancing our organization's goals.

How to Apply

Interested individuals should submit a resume and a statement of interest to macree@nj211.org.