



An Exelon Company

Helping Hands Energy Assistance Program

The Helping Hands Energy Assistance Program is intended to provide an additional source of financial assistance to low-income customers of Atlantic City Electric (ACE) who are experiencing difficulty paying their electric bills. This grant can be paired with LIHEAP, USF or NJ SHARES assistance.

The Program shall be made available to "eligible customers" in the eight counties in which Atlantic City Electric does business as follows:

- Atlantic
- Burlington
- Cape May
- Camden
- Gloucester
- Salem
- Ocean
- Cumberland

Eligible customers may receive up to \$200 in a 12-month period.

Eligibility is determined by the non-profit organization.

A residential customer's household income cannot exceed 400% of the Federal Poverty Level.

In some instances, a residential customer with a household income in excess of 400% of the Federal Poverty Level may be considered for a grant under the Program in the event of extreme hardship, emergency or family crisis.

The Helping Hands Program is administered by the following non-profit organizations:

- People for People Foundation of Gloucester County - (856) 579-7561
- New Jersey Shares - (866) 657-4273
- Affordable Housing Alliance - (732) 389-2204
- Catholic Charities Diocese of Camden - (856) 342-4100

Questions regarding the Helping Hands program should be directed to the four organizations that administer the Program.

Atlantic City Electric customers may also contact the Customer Care Department at 1-800-642-3780 between 7 a.m. and 7 p.m. Monday through Friday.